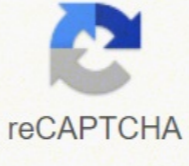




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## Acer aspire e15 battery issues

Acer Aspire laptops and netbooks use batteries based on lithium-ion cells. Li-Ion laptop batteries contain their own processors that calculate the remaining charge, which then gets reported to Windows and translated into the battery level you see. Under certain conditions, the battery can begin reporting incorrect values, which can cause it to stop charging prematurely or die without warning. This can be corrected through a process called "calibration," which fully discharges and then recharges the battery. Shut down the Aspire, Plug in the AC adapter. Wait until the charging LED indicates that the battery is fully charged. Start up the Apsire. Uplug the AC adapter. Click the battery icon in the system tray (near the clock) and select "More Power Options." Click the radio button next to "High Performance" if it's not already filled. Click "Change When the Computer Sleeps" in the left pane. Use the drop-down list boxes to select "Never" for each item in the "On Battery" column. Click "Save Changes." Click Start and type "cmd" without quotation marks. Right-click "cmd.exe" in the search results and select "Run as Administrator." Enter the following line at the command prompt and press "Enter:" powercfg.exe /hibernate off Allow the Aspire's battery to completely drain. Plug in the AC adapter and allow the battery to charge fully, completing the calibration. Hi I have Acer aspire E15 E5-565G and suffering battery issues. When battery low notification pop up saying 10% I plug the power connector and my laptop automatically goes sleep. And one thing is this version post on Acer website will last until 12 hours for regular browsing but my battery lasts only less than 2 hours and same with charging it took only less than 2 hours too. 0 When your laptop fails to charge, you lose the benefit of portability that the device is supposed to provide. Unfortunately, figuring out the specific issue is not always simple as there are several problems that may cause your Acer laptop to fail to charge. Here, we're going to examine five of the most common issues and some steps you can take to remedy them. Acer Laptop Not Charging When Plugged In If your Acer laptop doesn't charge when it is plugged in, start by performing the following steps to troubleshoot your hardware: Connect the laptop to a different power socket to ensure it's not the original socket that is the problem. Check all of your cables are securely plugged in. Examine the battery to confirm it is properly secured within its compartment. A loose battery may lead to issues with connecting to the laptop's contact points. Check the charging port for signs of dust. If found, use a dry and clean cloth to brush the dust away. Check if the laptop shows signs of overheating. If it does, try removing the battery and leaving it to cool for about five minutes before plugging it back in. Assuming you have conducted these checks and the laptop is still not charging, there are three potential fixes you can try: Update the battery drivers Update your BIOS Reset the battery Fix No. 1 - Update the Battery Drivers You can update your battery's drivers, alongside the rest of your Acer drivers, by following these steps. Head to the Acer Drivers and Manuals website. Select your location and region. Enter your device information. You can choose to enter the model number, serial number, or SNID number of your laptop. Click the "Find" button. This will take you to a product page. Locate the "Drivers" option and click it. Choose your operating system. You should have a choice between Windows 7, 8, and 10. Click on the drivers to begin downloading. Fix No. 2 - Update Your BIOS If the drivers are not the problem, you may have an issue with how your hardware starts up. The laptop's Basic Input/Output System (BIOS) handles the device's startup process. Updating your BIOS using the following steps may help: Press the "R" and "Windows Logo" keys on your keyboard at the same time. Type "msinfo32" into the field and press the "Enter" key. Record the BIOS version and date information you see. Head to the "Support" section of Acer's website and insert your BIOS information. You may find that you can download a new BIOS update. Download the file and install it. Reboot your laptop and check to see if the charging issue is solved. Fix No. 3 - Reset the Battery This fix only works if you're able to access and remove your Acer laptop's battery. Here are the steps: Turn your laptop off and disconnect it from the power socket. Remove your Acer's battery from its compartment. Press and hold your laptop's power button for approximately 20 seconds. This should drain any residual power it's carrying. If your laptop has a pinhole reset button, use a paperclip to press and hold it for five seconds. Note that not all Acer laptops have this button. If yours does not, wait for five seconds. Insert your battery back into your laptop. Plug the laptop back in and turn it on to check if it is now charging. Hopefully, one of these solutions will help you to resolve your charging issues. If they do not, you may need to speak to a professional. Acer Laptop Not Charging No Light If you do not see a charging light when you plug your charger into your Acer laptop, you may have a hardware or battery issue. Thankfully, some of the solutions listed above may help here. Start by conducting the hardware checks mentioned above. These include: Checking the battery is connected. Switching to a different power socket. Ensuring all cables are securely plugged in. Removing any dust from the laptop's charging ports. Examining the laptop for signs of overheating. If none of these steps resolve the problem, attempt the battery reset fix above. The basic steps for this are: Unplug your Acer laptop. Take the battery out of the laptop. Press and hold your laptop's power button for at least 20 seconds. Press and hold your laptop's pin reset button if it has one. Reconnect the battery. Plug the laptop back in. If the light still does not come on, you may need to take your laptop to a professional. Acer Laptop Not Charging Orange Light Typically, a solid orange light on your Acer laptop is simply an indicator that the battery needs charging. In most cases, you can plug your adaptor in and leave the laptop to charge. The light should turn blue after an hour or two, indicating the laptop now has a full charge. The orange light may also appear if you have left the laptop plugged in and entered sleep mode. In this situation, waking the laptop back up should see the orange light change to blue. If the laptop continues to show a solid orange light after several hours of attempting to charge, try the fixes mentioned above. However, you will generally find that a solid orange light does not relate to a charging issue. This changes if the light begins blinking, as discussed below. Acer Laptop Not Charging Non-Removable Battery In some cases, you may not be able to remove your Acer laptop's battery without dismantling the machine. Be wary with this approach, as taking the machine apart will likely void your warranty. If you're experiencing charging issues and cannot remove the laptop's battery, try the following two fixes. Fix No. 1 - Update Your Drivers Visit the Acer Drivers and Manuals website and enter your region and location. Provide the site with either the model number, serial number, or SNID number of your laptop. Click "Find." Locate the "Drivers" option and click it. Choose your laptop's operating system. Click on the drivers to begin downloading. Install the new drivers. Fix No. 2 - Update Your BIOS Press "R" and the "Windows Logo" keys together on your keyboard. Type "msinfo32" into the search box and press "Enter." Write down your laptop's BIOS information. Head to Acer's support website and enter your BIOS information. You may find that there is a BIOS update waiting for you. Download and install the update. Restart your laptop to see if the update fixes the charging issue. If neither of these fixes work, take your laptop to a professional. They will be able to check the battery without voiding your warranty. Acer Laptop Not Charging Orange Light Blinking Your Acer laptop's orange battery light will start blinking when the charge is critically low, which means it's below 5%. When this happens, you need to plug your charger into an outlet. If the orange light continues blinking, this suggests the laptop is not charging. Two issues typically cause this problem: Your laptop is receiving a low power supply from your power socket. Try changing the socket to see if the issue resolves. Your laptop's adaptor or charger may be faulty. Consider replacing it with an equivalent charger that matches the same specifications. If neither of these fixes works, consider using the three fixes from the "Acer Laptop Not Charging When Plugged In" section to see if there is an issue with drivers, BIOS, or battery connectivity. Fix Your Charging Issues Faulty hardware, outdated drivers, and outdated BIOS can lead to your Acer laptop failing to charge. In some cases, the issue may result from a poor connection between the battery and the laptop. The fixes offered above may help you to resolve the issue without needing to call in a professional. But now we want to hear from you. Have you had any issues with your Acer laptop charging? Have you tried any of the above fixes, or do you have one of your own to recommend? Tell us in the comments section below.







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